

Fully funded hearing support for unemployed adults



At Hearing Australia, our mission is to deliver world-class hearing care to as many people as we can.

Bridging the hearing health gap

While government-funded programs such as the Hearing Services Program (HSP) and the National Disability Insurance Scheme (NDIS) support many Australians, some people seeking employment aren't eligible for these schemes and may face cost barriers to accessing hearing care. Fully funded by Hearing Australia through reinvestment of profit from our commercial operations, Hearing Australia's Social Purpose Program provides hearing services to eligible unemployed adults who require hearing support to reconnect with work and community.

Who we support

The Program supports unemployed adults aged 26–66 years experiencing hearing difficulties who may benefit from hearing aids and are not eligible for the HSP or NDIS. A valid Health Care Card or a referral from Workforce Australia or Inclusive Employment Australia is required.

*If a client doesn't hold a Health Care Card, a referral from Workforce Australia or an Inclusive Employment Australia provider may be accepted as evidence of current unemployment.

Why hearing support matters

Hearing loss can impact communication, confidence, and job readiness.

Access to hearing support can:

- improve communication in interviews and workplaces;
- increase confidence and independence;
- support reconnection with family and community; and
- enhance overall wellbeing.

What's covered

Eligible clients may receive:

- a comprehensive hearing assessment;
- fully funded hearing aids;
- fitting and follow-up support;
- up to a 5-year manufacturer warranty on devices (terms and conditions apply); and
- interpreter services at no cost where required.

How to access support

For queries or referrals, individuals can:

- contact their local Hearing Australia centre directly;
- call 134 432;
- visit hearing.com.au or
- email socialpurpose@hearing.com.au

Individuals should bring their Health Care Card or employment provider referral to their appointment.

About Hearing Australia

Hearing Australia provides expert hearing care to over 260,000 Australians each year from all walks of life and across all ages. With around 180 hearing centres nationally, we're committed to helping even more people hear and communicate confidently.

The Social Purpose Program is funded by Hearing Australia through reinvestment of our commercial operations, supporting people who may otherwise miss out on hearing care.

Real stories

"As a clinician, it's truly a privilege to offer this life-changing program to people who may have been overlooked because of eligibility barriers. Watching someone regain their connection, dignity and confidence is incredibly moving, and it reflects my own beliefs in the importance of compassionate, person-centred care".

Ee Ling | Audiologist



 134 432  socialpurpose@hearing.com.au  hearing.com.au