

Hearing Australia's Social Purpose Program

Improving access to hearing care for those who need it most



Hearing helps us connect to loved ones, participate in work, and engage with our community. The Social Purpose Program provides life-changing support for people who need hearing aids in their daily life but may otherwise miss out on care.

When to refer

Refer your client to Hearing Australia if they:

- Require hearing aids
- Struggle to follow conversations
- Frequently ask people to repeat themselves
- Have difficulty hearing on the phone
- Appear withdrawn or disengaged

Who this program supports

This program supports people experiencing hearing difficulties, who may benefit from hearing aids and are not eligible for the HSP or NDIS including:

- unemployed adults aged 26–66 years who have a valid Health Care Card or a referral from Workforce Australia or Inclusive Employment Australia;
- Adults experiencing homelessness aged 26–66 years;
- First Nations adults aged 26–49 years who live in remote communities or who have a valid Health Care Card.

Not sure? Refer anyway – we'll confirm eligibility.

How to refer



Complete the referral form and email:
socialpurpose@hearing.com.au



Call 134 432



Client can call or visit
a Hearing Australia centre

What happens next?



What clients receive

Eligible clients may receive:

- Comprehensive hearing assessment
- Fully funded hearing support, including hearing aids (if clinically appropriate)
- Ongoing care and follow-up support

Safe and respectful care

Our approach to care includes:

- Culturally safe and inclusive services
- Interpreter support, where needed
- Access to services through our national network of centres and community partners



Learn more

Helping Australians reconnect with work and community through better hearing.

Scan to learn more about the program.



134 432 socialpurpose@hearing.com.au hearing.com.au