

Social Purpose Program Referral Form

Client Details

Full Name: _____ Date of Birth: _____

Address: _____

Phone: _____ Email: _____

Preferred contact method: ☐ Phone ☐ SMS ☐ Email

Who this program supports (tick all that apply)

☐ Unemployed adults aged 26–66 years who have a valid Health Care Card or a referral from Workforce Australia or Inclusive Employment Australia

☐ Adults experiencing homelessness aged 26–66 years

☐ First Nations adults aged 26–49 years who live in remote communities or who have a valid Health Care Card

Reason for referral

☐ Difficulty hearing in conversations

☐ Frequently asks others to repeat

☐ Struggles on the phone

☐ Withdrawn or socially isolated

☐ Difficulty finding or keeping work due to hearing

☐ Other _____

IMPORTANT

☐ Client is **not eligible** for other government programs (HSP or NDIS)

Not sure? Refer anyway – we'll check eligibility.

CONSENT

☐ Client has consented to this referral and to be contacted by Hearing Australia

REFERRING ORGANISATION

Organisation _____

Staff Name _____

Phone _____

Email _____

SUBMIT REFERRAL

 socialpurpose@hearing.com.au

 134 432

 Clients can attend a Hearing Australia centre directly (with or without a referral)

Hearing Australia's Social Purpose Program

At Hearing Australia, our mission is to deliver world-class hearing care to every Australian who needs it. Government-funded programs such as the Hearing Services Program (HSP) and the National Disability Insurance Scheme (NDIS) provide life-changing support for many. However, for those who are not eligible, cost can be a significant barrier to accessing care. That's why we created the Social Purpose Program. Funded entirely by Hearing Australia, the Program reinvests profits from our commercial services to support people who need hearing care but may otherwise miss out.

What this Program offers

Eligible clients may receive:

- Comprehensive hearing assessment
- Fully funded hearing support, including hearing aids (if clinically appropriate)
- Ongoing care and follow-up support

Eligibility will be confirmed by our team.

Safe and respectful care

Our approach to care includes:

- Culturally safe and inclusive services
- Interpreter support, where needed
- Access to services through our national network of centres and community partners

What happens next?



We review the referral and contact the client



We confirm eligibility



We arrange next steps and book an appointment



Learn more

Helping Australians reconnect with work and community through better hearing.

Scan to learn more about the Program.



134 432 socialpurpose@hearing.com.au hearing.com.au



**Hearing
Australia**

Social
Purpose
Program